

**GREATER BOSTON ASSOCIATION OF REALTORS®  
Professional Standards Filing Fees and Policies**

<b>Procedure</b>	<b>Filing Fee</b>	<b>Refund Policy</b>
<b>Ethics Complaint</b>	NONE	N/A
<b>Member Arbitration*</b>	<p>\$500 Complainant \$500 Respondent</p> <p>Payment must be in the form of a company check, payable to the Greater Boston Real Estate Board, in the full amount of the filing fee. Payment must be submitted with the Request for Arbitration when it is filed with the Board.</p>	<p>The Board will refund, in full, filing fees paid by either party if the dispute is successfully mediated prior to Grievance Committee review of the Request for Arbitration.</p> <p>The Board will refund \$400 to each party if the dispute is settled or successfully mediated after Grievance Committee review, but prior to hearing.</p> <p>Filing fees <u>are nonrefundable</u> if the dispute is arbitrated or settled during the course of the arbitration hearing.</p>
<b>Interboard Arbitration</b>	<p>\$500 Complainant \$500 Respondent</p> <p>Same payment terms as above.</p>	Filing fees and refund policies are governed by the Interboard Arbitration Agreement. The Agreement stipulates that a participating board may refund \$400 to the prevailing party.
<p><b>Mediation</b></p> <p>Prior to filing a Request to Arbitrate or before Grievance Committee review of the request.</p>	NONE	N/A
<b>Procedural Review</b>	<p>\$500 Requesting Party</p> <p>Payment must be by check, payable to the Greater Boston Real Estate Board, in the full amount of the filing fee. Further payment must be submitted with the Request for Procedural Review when it is filed with the Board.</p>	N/A

*\* Note: The Board does not offer arbitration in disputes between 1) a REALTOR® Member and a nonmember broker, 2) REALTOR® Members who are or were affiliated with the same firm when the dispute arises, or 3) a REALTOR® principal and a customer of the REALTOR® principal.*